

QUALITY POLICY

The Quality Policy of SANTOS BARTOLOMÉ S.A. is to seek, through the professionalism of the work we carry out, the satisfaction of the expectations of our clients.

To make this objective a reality, the Management of SANTOS BARTOLOMÉ S.A. manifests its firm intention of implementing and keeping updated a Quality Management System based on the guidelines of the international Standard UNE-EN-ISO 9001, adjusted to the needs of the Company and adopting the Continuous Improvement methodology.

For this, SANTOS BARTOLOMÉ S.A plans and provides the training and technical means necessary to carry out the work correctly and at adequate costs.

The Management transmits this Quality Policy, based on the following general lines of action:

- Fulfilling all applicable requirements, both legal and customer.
- Professionalism and responsibility at work.
- Customer service and attention.
- Speed and efficiency.
- The will and initiative in solving problems.

To carry out this Quality Policy, Management relies on its organization, to which it transmits this Policy and general lines of action, seeking to ensure that they assume the Quality of their work and identify themselves with the image of the Company. All this allows SANTOS BARTOLOMÉ S.A to grow and have the recognition of its clients.

This Quality Policy is disseminated, assumed and put into practice by all levels of the organization, committing itself to the Continuous Improvement of the service provided.

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Santos Bartolomé, s. a.
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